

How do I contact Sask 1st Call to request a line locate?

1. Online: sask1stcall.com
2. Download Sask1st Call app for free



3. Call: 1-866-828-4888
(#4888 on the SaskTel wireless network)

For your convenience, request a line locate online or through the mobile app 24 hours a day, 7 days a week!

Hours of operation

December 1 – March 31
Monday to Friday, 8 a.m. to 5 p.m.

April 1 – November 30
Monday to Friday, 7 a.m. to 5 p.m.

Closed weekends and holidays

24-hour emergency locates

1-866-828-4888



If you cut a line while digging, you could cause unsafe conditions not only for yourself and those around you, but also for those who depend on the services of that line, including emergency services.

Request a line locate from all major utilities and subscribers quickly and easily through Sask 1st Call.

Before You Dig



1-866-828-4888
sask1stcall.com



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What is Sask 1st Call?

Sask 1st Call is a service for anyone planning to dig or excavate. The service provides underground facility screening and notification for excavators. The Sask 1st Call team is dedicated to the prevention of unnecessary damage, injury or death due to unsafe digging practices.

We look forward to serving you for your own safety, and that of our communities.

Who should call Sask 1st Call?

Anyone who is planning to dig, excavate, or otherwise disturb the ground; commercial or residential.

Why call Sask 1st Call?

- Enhanced safety for the public, contractors, structures and emergency services.
- Before You Dig programs reduce damage and associated costs to essential underground facilities.
- Contacting your local One-Call Centre is part of SCGA Best Practices. See SCGA.ca for the full manual of Best Practices.
- Contacting Sask 1st Call conveniently puts you in touch with up to 40 subscriber companies. For a current list of subscribers, visit sask1stcall.com.

What do I need to do?

1. Contact Sask 1st Call at least 2 full working days before your proposed excavation (not including the day of request).
2. Be ready with the following important information:
 - Excavator name and contact information
 - Alternate contact name and phone number
 - City/town or nearest city/town of dig location
 - Street address, legal land location or lot and block
 - For urban locations: 2 intersecting street names
 - Type of work being done
 - Start date and time of work

What happens next?

1. Your request is entered into the Sask 1st Call system.
2. We provide you with a list of subscribers with facilities in your proposed dig area that are notified on your behalf. A ticket number is issued as a record of your call.
3. Subscribers are issued a corresponding ticket number with your request details.
4. If there is an underground line in your dig area it will be marked with paint, stakes or flags. Markings are valid for 10 business days after placement. Do not dig until all facilities have been marked. If no lines exist, you will be advised to proceed by all subscriber companies notified.
5. Respect and preserve the markings. It is the excavator's responsibility to remove them when the work is completed.
6. Dig SAFELY. To provide optimum levels of diligence towards preventing damage to underground infrastructure, review SCGA Best Practices for Damage Prevention. (SCGA.ca, *Publications*, section 4.0 Excavation Best Practices)

Is there a charge?

There is no charge for contacting Sask 1st Call to request underground locates.

Interested in registering your underground facilities with Sask 1st Call?

We welcome inquiries from companies and agencies that own underground facilities and want to be notified when work is taking place around their facilities.

Please contact:

Barb Tchozewski
Manager, Sask 1st Call
Phone: 1-306-777-9507
Email: btchozewski@sask1stcall.com

Please help make Sask 1st Call a success!

Want to know more?

For more information regarding Sask 1st Call, visit our website: sask1stcall.com

**Click
Before
You Dig**